



Return Material Authorization (RMA)

Eff. 03.01.2026

Repair & Return Information

RMA Number	Warranty Repair?	
	Yes	No

Please ship all repairs to the following address:

Drummond Scientific Company
Attn: Repair Service
500 Parkway
Broomall, PA 19008-4293

If you have questions regarding your repair, please contact our Service team:

Brian Hogan
(610) 353 0200 x165
bhogan@drummondsci.com

Repair Authorization & Customer Information

Customer Contact Information

<i>Contact Name</i>	
<i>Contact Email</i>	
<i>Contact Phone Number</i>	

Billing Address

<i>Company Name</i>	
<i>Address 1</i>	
<i>Address 2</i>	
<i>Address 3</i>	
<i>City</i>	
<i>State / Province / Region</i>	
<i>Postal Code</i>	
<i>Country</i>	

Shipping Address (if different from Billing Address)

Company Name	
Address 1	
Address 2	
Address 3	
City	
State / Province / Region	
Postal Code	
Country	

Repair Authorization & Customer Information (cont'd)**Return Shipment Information**

Common Carrier	UPS	FedEx	DHL	Other
If "Other", please specify.				
Freight Account Number				

Warranty repairs will be returned via FedEx Ground at no charge.

Sales Tax Information

Sales Tax Status	Tax Exempt	Taxable
Sales Tax Exemption Certificate Number		

If you are tax exempt, please provide a copy of your exemption certificate.

Reason for Return (Please Describe the Specific Issue)

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Please decontaminate the unit(s) before returning them and include this form with the shipment.

By signing this RMA form, I certify that the unit(s) being returned have been properly decontaminated.

Name (Print)	
Signature	
Date	

Internal Use Only

Item Number	Serial Number	Repair Cost	Charger (Y / N)	Repair Code