



**Drummond Scientific Company**  
**Return Material Authorization (RMA) – Repairs**  
**Rev 02, Eff. 03-27-2025**

<b>RMA #</b> _____
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**Please ship all repairs to the following address:**

Drummond Scientific Company  
 Attn: Craig Murray  
 500 Parkway  
 Broomall, PA 19008-4293

<b>Warranty Repair (Y/N)</b> _____
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**If you have questions regarding your repair, please contact our service team:**

Craig Murray  
 (t) (610) 353 0200 x145  
 (e) craigmurray@drummondsci.com

**Repair Authorization & Customer Information**

**Customer Contact Information**

Contact Name	
Contact Telephone #	
Contact E-Mail	

**Customer Address (Bill To)**

Company Name	
Address 1	
Address 2	
Address 3	
State / Zip Code	
Country	

**Customer Address (Ship To – If Different From Bill To)**

Company Name	
Address 1	
Address 2	
Address 3	
State / Zip Code	
Country	



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**Repair Authorization & Customer Information (Cont'd)**

Return Shipment Information

Common Carrier	<input type="checkbox"/> UPS <input type="checkbox"/> FedEx <input type="checkbox"/> DHL <input type="checkbox"/> Other
If "Other", Please Specify	
Freight Account #	

**\*\*\* Warranty Repairs will be returned via UPS Ground at no charge \*\*\***

Sales Tax Information

Sales Tax Status	<input type="checkbox"/> Tax Exempt <input type="checkbox"/> Taxable
Sales Tax Exemption #	

**\*\*\* If you are tax exempt, please provide a copy of your exemption certificate \*\*\***

Reason for Return (Please Describe Specific Problem)


**\*\*\* Please decontaminate the unit(s) prior to return \*\*\***

By signing this RMA Form, I hereby certify that the unit(s) being returned have been decontaminated:

Name (Print)	
Signature	
Date	

**\*\*\* This form must be included with the unit(s) being returned \*\*\***

INTERNAL USE ONLY

Item #	Serial #	Repair Cost	Charger (Y/N)	Repair Code